REGION 2 AND 3 PARENT CENTER MEETING
WITH OSEP PROJECT OFFICER
DAVID E. EMENHEISER

AUGUST 10, 2017

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PRESENTATION GOALS

This presentation will help you ---

1. Get to know your project officer and each other;

2. Recognize Region 2 and 3 accomplishments;

3. Review grant management concepts to build your knowledge and capacity for directing your projects;

4. Identify strategies to help your projects focus on continuous improvement;

5. Meet expectations for communication with your OSEP project officer; and

6. Look toward the future
REGION 2 PROJECT DIRECTORS

✈ West Virginia
  o West Virginia Parent Training & Information

✈ North Carolina
  o Family Support Network HOPE Parent Resource Name
  o Exceptional Children's Assistance Center (ECAC)
  o FIRST

✈ South Carolina
  o Parent Training and Resource Center
  o Family Connection of South Carolina

✈ Kentucky
  o KY-SPIN

✈ Virginia
  o PEATC
  o Formed Families Forward (CPRC)

✈ Tennessee
  o STEP-Support & Training for Exceptional Parents, Inc.
  o PTI – Parents Reaching Out

✈ Delaware
  o Parent Information Center of Delaware, Inc.

✈ Maryland
  o Parents' Place of Maryland

✈ District of Columbia
  o Advocates for Justice and Education
REGION 3 PROJECT DIRECTORS

❖ Puerto Rico
  o APNI INC
  o Centro Margarita

❖ Mississippi
  o Mississippi Parent Training and Information Center

❖ Florida
  o Parent to Parent of Miami
  o Parent Education Network
  o Parent Support Network
  o Parents of the Panhandle Information Network

❖ Louisiana
  o Louisiana Parent Training Information Center

❖ Oklahoma
  o Oklahoma Parents Center, Inc.

❖ Alabama
  o Alabama Parent Education Center

❖ Arkansas
  o The Center for Exceptional Families, Inc.
  o NW Arkansas Community Parent Resource Center

❖ U.S. Virgin Islands
  o Virgin Islands Parent Training and Information Center

❖ Georgia
  o Parent to Parent of Georgia

❖ Texas
  o Partners Resource Network-PATH Project
  o Partners Resource Network - PEN Project- Texas
  o Partners Resource Network - TEAM Project
  o Children's Disabilities Information Coalition (CDIC)
THE NEW IDEA SITE HAS LAUNCHED!
HTTPS://SITES.ED.GOV/IDEA/

NEW TWITTER:  #NEWIDEAWEBSITE
ACCOMPLISHMENTS
LOOK AT REGION 2 AND 3

PARENT CENTER ACTIVITIES:
Total of 304,338 Contacts
Region 2: 143,257
Region 3: 161,081
ACCOMPLISHMENTS

REGION 3: WHO WE SERVE: 2015-16

Total of 161,081 Participants

Parents: 66%
Professionals: 30%
Students: 4%
ACCOMPLISHMENTS

REGION 3: WHO WE SERVE

2014-15: 193,324 Participants     2015-16: 161,081 Participants
ACCOMPLISHMENTS

REGION 3: HOW DID PEOPLE ATTEND: 2015-16

- In Person: 59%
- Virtual: 41%
ACCOMPLISHMENTS
REGION 3: HOW DID PEOPLE ATTEND

In Person
- 2014-15: 70%
- 2015-16: 59%

Virtual
- 2014-15: 30%
- 2015-16: 41%
## ACCOMPLISHMENTS
### REGION 3: WHO & HOW – BY THE NUMBERS

<table>
<thead>
<tr>
<th></th>
<th>In Person</th>
<th>Virtual</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Parents</td>
<td>20,584</td>
<td>15,734</td>
<td>8,286</td>
</tr>
<tr>
<td>Profess.</td>
<td>12,413</td>
<td>10,881</td>
<td>5,722</td>
</tr>
<tr>
<td>Students</td>
<td>1,788</td>
<td>1,619</td>
<td>1,129</td>
</tr>
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</table>
ACCOMPLISHMENTS

REGION 3: PROVISION OF INDIVIDUALIZED TECHNICAL ASSISTANCE

<table>
<thead>
<tr>
<th>Method</th>
<th>2014-15</th>
<th>2015-16</th>
</tr>
</thead>
<tbody>
<tr>
<td>Telephone</td>
<td>24%</td>
<td>21%</td>
</tr>
<tr>
<td>Email</td>
<td>54%</td>
<td>57%</td>
</tr>
<tr>
<td>Meetings</td>
<td>20%</td>
<td>17%</td>
</tr>
<tr>
<td>Letters</td>
<td>3%</td>
<td>5%</td>
</tr>
</tbody>
</table>
# ACCOMPLISHMENTS

## REGION 3: PROVISION OF INDIVIDUALIZED TA - BY THE NUMBERS

<table>
<thead>
<tr>
<th></th>
<th>Parents</th>
<th>Professionals/Others</th>
<th>Students</th>
</tr>
</thead>
<tbody>
<tr>
<td>Phone</td>
<td>17,900</td>
<td>6,065</td>
<td>248</td>
</tr>
<tr>
<td>Letter</td>
<td>1,999</td>
<td>550</td>
<td>2,645</td>
</tr>
<tr>
<td>Email/text</td>
<td>42,399</td>
<td>20,690</td>
<td>785</td>
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<tr>
<td>In person</td>
<td>11,362</td>
<td>7,498</td>
<td>764</td>
</tr>
</tbody>
</table>
ACCOMPLISHMENTS

REGION 3: PROVISION OF INDIVIDUALIZED TA – PERCENT BY CATEGORY

N = 46,978
ACCOMPLISHMENTS
REGION 3: YOUTH & FAMILIES SERVED BY RACE
% OF CONTACTS

<table>
<thead>
<tr>
<th></th>
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</tr>
</thead>
<tbody>
<tr>
<td>Caucasian</td>
<td>63.2</td>
<td>51</td>
<td></td>
</tr>
<tr>
<td>Undisclosed Race</td>
<td>4.8</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Native American/Alaskan</td>
<td>1.1</td>
<td>1</td>
<td></td>
</tr>
<tr>
<td>African-American/Black</td>
<td>25</td>
<td>18</td>
<td></td>
</tr>
<tr>
<td>Asian</td>
<td>2.1</td>
<td>3</td>
<td></td>
</tr>
<tr>
<td>Two or more races</td>
<td>3.8</td>
<td>2</td>
<td></td>
</tr>
<tr>
<td>Native Hawaiian/Pacific</td>
<td>0</td>
<td>0</td>
<td></td>
</tr>
</tbody>
</table>
ACCOMPLISHMENTS

REGION 3: YOUTH & FAMILIES SERVED BY ETHNICITY

% OF CONTACTS

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<tr>
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</thead>
<tbody>
<tr>
<td>Not Hispanic/Latino</td>
<td>58%</td>
<td>63%</td>
<td></td>
</tr>
<tr>
<td>Hispanic/Latino</td>
<td>33%</td>
<td>35%</td>
<td>22%</td>
</tr>
<tr>
<td>Undisclosed</td>
<td>2%</td>
<td>9%</td>
<td>2%</td>
</tr>
</tbody>
</table>

Census data from 2015.
MAINTAINING A HEALTHY ORGANIZATION & STRONG GRANTS MANAGEMENT SYSTEM
GRANT MANAGEMENT CONCEPTS

ESTABLISH STRONG PARTNERSHIPS

- Clarify roles and responsibilities
- Support a results-oriented approach
- Demonstrate excellence, accountability, and success on performance outcomes
GRANT MANAGEMENT CONCEPTS
MONITOR BOTH PERFORMANCE AND FISCAL COMPLIANCE

**PERFORMANCE**
- Implement project as approved
- Clarify goals, objectives and activities
- Demonstrate substantial progress annually
- Keep records

**FISCAL**
- Demonstrate accountability and financial stewardship
- Ensure costs are allowable, reasonable and allocable
- Access funds on reimbursement basis
- Adhere to federal regulations
UNIFORM GUIDANCE

Streamlines and consolidates government requirements for receiving and using federal awards so as to reduce administrative burden and improve outcomes

Uniform Guidance Technical Assistance for Grantees
Education Department General Administrative Regulations (EDGAR) and Other Applicable Grant Regulations

Title 34, Code of Federal Regulations (CFR), Parts 75-79, 81 to 86 and 97-99
EDGAR is currently in transition.
<table>
<thead>
<tr>
<th><strong>Risk Management</strong></th>
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<tbody>
<tr>
<td><strong>• Excessive Drawdown</strong></td>
</tr>
<tr>
<td><strong>• Large Available Balance</strong></td>
</tr>
<tr>
<td><strong>• Annual Audit</strong></td>
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</tbody>
</table>
GRANT MANAGEMENT CONCEPTS
COMMUNICATE OFTEN WITH YOUR PROJECT OFFICER

- Monthly Communication based on
  - Newsletters
  - Emails
  - Telephone

- Annual Performance Reports / Final Performance Reports

- Requests for changes to
  - Key personnel or level of effort (Project Director, Project staff, Board Chair)
  - Budget (Prior approval required if more than 10% of total budget)
  - Project scope, activities or timeline

Include your PR/Award #
GRANT MANAGEMENT CONCEPTS

PROVIDE TECHNICAL ASSISTANCE AND FEEDBACK

- OSEP Key Resources document
- Grant Performance Tips
- Websites, such as
  - www.sites.ed.gov/idea
  - www.ed.gov
  - www.osepideasthatwork.org
- Others you like …
GRANT MANAGEMENT CONCEPTS

LOOKING AHEAD

Competitions for 2018-2019

- **2018***
  - Parent Technical Assistance Centers

- **2019***
  - First Parent Training and Information Center Cohort

*All plans subject to Congressional appropriations
FOCUS ON CONTINUOUS IMPROVEMENT

SELF ASSESSMENT FOR PROGRAM IMPROVEMENT

✓ Are we carrying out activities required by IDEA?
✓ In what ways are we able to provide evidence that the services provided improve outcomes for families and children?
✓ Is our project serving all families?
✓ How effective are we at reaching all families?
✓ Are we building our organization’s capacity?
✓ How well does our Board & project staff work together?
FOCUS ON CONTINUOUS IMPROVEMENT

A BRIEF NOTE ABOUT THE BOARD OF DIRECTORS

- Directors need to be knowledgeable about the structure of the organization, the funded project, and the project activities

- Directors should be updated often with complete, transparent information about the organization’s activities and finances

- Directors need to be knowledgeable about their roles and responsibilities
CHALLENGES
NOW AND IN THE NEXT FIVE YEARS

- Retirements and Changes in Leadership
  - Strengthening Parent Leaders/New Directors Meeting
    - New Project Directors, Board Chair(s), & Executive Directors should plan to attend
    - November 1-3 (Washington DC)

- Serving Youth
  - Have you considered seeking TA from other parent centers?
  - Don’t forget about OSEPs other TA resources

- Changes in Federal Law & Policy Guidance
  - ESSA, OSEP Dear Colleague Letters & Policy Statements
  - IDEA Reauthorization
Questions? Ideas?